

## **Claims protocol**

under §7 et seq. of Act No. 102/2014 Coll. on Consumer Protection in the Sale of Goods and Services Based on Distance Contracts or Contracts Concluded Outside of the Seller's Establishment and on amendment of certain acts

SELLER	
Business name:	BRM SK s. r. o.,
Company address:	Vodná 27, 949 01, Nitra,
	Slovakia
Organizational	53040520
identification number:	
Phone:	+421 918 955 207
E-Mail:	info@boratree.organic

Send the goods to this address:

BRM SK s. r. o./ Swiss Point, s. r. o. Areál Prologis, budova DC2 – brána 24 Diaľničná cesta 2 903 01 Senec Slovakia

KUPUJÚCI		
First and last name:		
Delivery address:		
Phone:		
E-Mail:		
The contract concerned the purchase of goods from the e-shop: boratree.organic		
I was sent the confirmed order number:		
Dated:		
Invoice number:		
The goods were delivered to me on (receipt date):		
Reasons for the claim:		
If the claim is accepted, I would prefer:		
☐ Goods exchange		
Refund in the amount of via online transfer to the bank account:  IBAN:		
In On	 Name and surname	

Please attach a copy of the invoice or cash register receipt.



(signature)